September 12, 2016

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|  | IFB299 GROUP 118  Parking Permit Website Development  2 George Street  Brisbane, Queensland, 4000 |  |  |  |

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Dear Development Team,

I am contacting you today on behalf of the entire group 118 to offer some feedback on your product demonstration from last Wednesday. First and foremost, we feel that the product is shaping up great, especially from a design standpoint, and that your presentation the other day was of high quality. You all seemed both prepared and professional as the presentation had a clear agenda and we left with no un-answered questions.

We all agreed with the choice of system architecture which was clearly explained and many of us liked that the product was to a point that we could test it ourselves. That being said though there were a couple areas that could use some improvement, the biggest of these areas is that you deviated from the sprint plans with little to no explanation or forewarning. If it was believed that completing the user stories that you have would offer us as the clients greater business value, why was this not discussed earlier in the sprint? It also seemed as if a couple of your member blended into the background in the presentation and we are unsure as to their level of involvement in the project.

We were impressed that you made decisions for the elements you showed to us based on what you have planned to do in the future to make sure that we were able to understand where your team was heading with the project. Similarly, the addition of static testing pages allowed us to get a good feel of how the website would flow when being used. We felt that your team answered every question appropriately, often providing us with more information on plans, website mechanics than we anticipated.

To conclude this feedback, your team has done a good job with the presentation and the product both looks great and useable, we will be sure to begin implementing what you have delivered so far. We were happy that all stories that were completed passed their acceptance criteria but we would have loved for the plan that we, together, have created, to have either been followed or discussed so it could be altered to best suit everyone.

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